

Managed Database Services



Improve availability and performance of your databases to ensure your business runs at peak performance.

Availability, performance and security

A database is at the core of every business application. It is important to ensure it maintains the highest levels of availability, performance and security. Many companies have a need for a full-time database administrator, but cannot justify the cost. Trilogy offers high quality database services – remote support, day-to-day maintenance and monitoring of your SQL or Oracle databases at an affordable price, giving you complete peace of mind, greater efficiency, scale and performance.

MS SQL Server and Oracle environments, if not already managed, should be fully audited so that any incumbent problems can be swiftly and accurately identified and addressed. Subsequent recommendations should define what is required to bring the infrastructure up to best practice, and a clearly defined programme of services outlined to ensure premium continuity of service.

A trusted and experienced team

Trilogy Technologies' consultants have vast experience in delivering MS SQL Server and Oracle database projects; from the smallest enhancements right through to full Oracle RAC (Real Application Clusters) installations and upgrades and Exadata Administration.

Our clients range from SMEs to multinational organisations and government departments, from large-scale manufacturing to legal offices. All have entrusted us to manage their systems. These clients know we have the knowledge, experience and service excellence to keep their databases working as they should, when they should.

WHY CHOOSE TRILOGY?



Experienced in delivering MS SQL Server and Oracle database projects

Transparent and predictable cost structure

24/7 service desk

Remote and onsite support

Experience of a wide range of businesses and industries

Support centres in Dublin and London

BENEFITS

- ✔ Save money by outsourcing database support at a fraction of the cost of full-time specialists
- ✔ Stay up to date with the latest technology, with access to the pool of expertise at Trilogy
- ✔ Services on call when needed, for example upgrades, expansions, changing applications
- ✔ Maintain performance levels
- ✔ Full visibility through Trilogy's strict qualitative methodologies and full documentation

Database Health Check

In-depth analysis of your databases

The bigger your company, the more likely there is a legal if not moral requirement to carry out regular security audits. However, no matter what size your business is, it is recommended to conduct regular external assessments to help you identify potential issues or gaps in your data security.

Trilogy's database health check runs full, in-depth analysis on your database by measuring how well it conforms to a set of established criteria, and comprises: installation and configuration best practices, availability, reliability, performance and security.



Health Check Report

Post audit and analysis, which may take up to a week depending on the number of databases, you will be provided with a report categorised into three areas:

Red Significant issues that require corrective action to meet business objectives.

Amber Problems with a negative effect, however not deemed critical. Action should be taken to resolve or monitor.

Green Area performing to plan.

Addressing the red and amber action items assist in mitigating any security risks identified, as well improving performance and availability.

You may be able to fix some problems yourself. It may be that some listed as red are less important to your business. Addressing the red and amber action items will assist in alleviating performance issues, and most importantly, the risk of security breaches.

The Trilogy team works with both Oracle and Microsoft SQL where our mantra is 'Go to Green'. We work with businesses to take them on that journey.



Trilogy Technologies offers a range of consulting services and support on database environments and data storage systems

By taking this approach, organisations can quickly identify a clear roadmap and start a continuous journey of proactive protection and high performance for the business.

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